

# SCAMS

**TARGET YOU**

**PROTECT YOURSELF**

## PROTECT **YOUR PHONE**



Almost everyone will be the target of a scam at some time—you may have been already. Some scams are easy to spot while others can happen without you even knowing it.

Remember to exercise caution and follow the tips below to help protect you from phone scams.

### **YOU CAN PROTECT YOURSELF**

Be suspicious of unexpected calls and text messages.

Hang up. Or text 'STOP' to unwanted messages.

Don't give out your number to just anyone.

[www.scamwatch.gov.au](http://www.scamwatch.gov.au)

AUSTRALASIAN  
**CONSUMER FRAUD**  
TASKFORCE

AN INITIATIVE OF THE STATE, TERRITORY AND  
AUSTRALIAN AND NEW ZEALAND GOVERNMENTS



# PROTECT YOUR PHONE

Before replying to calls or text messages, check the number. If you make a call or return a call using a '19' number, you will generally be charged at a higher rate than for a local call.

If you receive a text message from a '19' number, you will generally be charged a higher rate than for a standard text message and you could also be charged for both the sent and received message.

Text the word 'STOP' in reply to any text message you don't want that uses a '19' number.

If you receive a call with an offer that sounds too good to be true, it probably is—so hang up.

Be careful when giving your phone number to callers you don't know, even if they claim to be from a reputable organisation. Ask them why they need your number and what they will use it for.

Look out for terms and conditions which permit the organisation to give your number to anyone else.

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To find out more about scams and to report scams visit [www.scamwatch.gov.au](http://www.scamwatch.gov.au) or call 1300 795 995

For TTY service call 1300 303 609