



Media Release

John Elferink
Attorney-General and Minister for Justice

New apps provide reassurance for shoppers and tenants

9 December 2015

Territorians now have instant access to consumer affairs advice and support regarding their rights as tenants and as shoppers.

It is now easier and quicker to deal with tenancy and consumer issues with the introduction of two new mobile smartphone apps, RentNT and ShopNT.

The apps are available for both Android and Mac devices and offer information, advice and support on a range of tenancy and retail purchase issues.

The apps, developed by Northern Territory Consumer Affairs, are free and available for download from the apps store.

"Shoppers and tenants can now navigate their way through potential pitfalls when renting and purchasing goods and services," Attorney-General John Elferink said.

"The apps boost consumer awareness of laws protecting tenants and shoppers and ensure they are better equipped to deal with disputes."

Consumer Affairs Commissioner Gary Clements said that these new apps were designed to help Territorians deal with the challenges and complexities of being consumers.

"Our aim is that they are well-informed and know how to exercise their rights."

"Mobile phone apps are a practical way of arming them with this knowledge and giving them access to instant information wherever they are."

The apps also have the benefit of adding photos of receipts or pictures of rented properties to ensure consumers are protected when something goes wrong with either a purchase or when vacating a rented property.

"This way, if you lose your paper receipt a copy will always be on your phone," Mr Clements said.

The apps integrate with calendars, reminding users when they need to do something in relation to their lease, such as submitting a condition report, requesting an extension of the lease or reminding shoppers when a warranty or gift card is about to expire.