

**PUBLIC WARNING NOTICE****FROM THE COMMISSIONER OF NORTHERN TERRITORY CONSUMER AFFAIRS**

Issued under section 223 of the Australian Consumer Law

**Joseph Ronald Gass trading as Drover Industries (ABN 99 707 594 551)**

The Commissioner of Consumer Affairs is issuing a public warning notice to caution consumers not to deal with Joseph (Joe) Gass trading as Drover Industries.

Consumer Affairs has received a number of complaints and enquiries from consumers who have had dealings with Drover Industries in respect of concrete swimming pool and landscaping installation. The complaints allege:

- The trader takes payment for work which is not completed
- Unreasonable delay or failure to complete the installation
- Substandard workmanship
- The trader fails to pay back money for incomplete work
- Consumers incur costs to have work rectified or finished

The Commissioner is warning the public about the alleged conduct as the Commissioner:

1. Has reasonable grounds to suspect that it may constitute breaches of the Australian Consumer Law.
2. Is satisfied that one or more persons has suffered, or is likely to suffer detriment as a result of the alleged conduct; and
3. Is satisfied that it is in the public interest to issue a public warning notice.

If anyone has any concerns about their dealings with Drover Industries or Joseph Ronald Gass they should contact Consumer Affairs on 1800 019 319 or email [consumer@nt.gov.au](mailto:consumer@nt.gov.au).



**GARY CLEMENTS**  
Commissioner of Consumer Affairs  
3 June 2014